



Plant Hawke's Bay

TERMS OF TRADE

The purchase of plants or services, or placement of an order with Plant Hawke's Bay Ltd constitutes acceptance of these terms of trade.

Payment	All orders over \$1000 require a 33% non-refundable deposit to secure them. Payment is due two weeks from the invoice date, except for new customers who are required to pay on delivery. Any overdue accounts will be charged an extra 2% per month, compounding, together with any recovery costs. Plants remain the property of Plant Hawke's Bay Ltd until fully paid for. Invoices will be emailed to purchasers.
Site Visits	Site visits are \$200 plus GST plus mileage.
Damage from rabbits etc	Rabbits, hares and other pests are the responsibility of the plant purchaser, and Plant Hawke's Bay will not take any responsibility for any pest damage after the plants have left the nursery. Nor will Plant Hawke's Bay have any liability resulting from residual or any herbicides used by the buyer of the plants.
Exclusions	While every care is taken to ensure that all plants are true to type, no warranty, implied or expressed, can be given as to description or performance. All label information and advice provided by Plant Hawke's Bay Ltd is intended to be used as a guide only.
Claims & Credits	Claims and credits will be received no later than two working days after delivery date.
Price	Plant Hawke's Bay's listed prices do not include GST. Prices are subject to alteration without notice.
Force majeure	We will not be liable if, due to an event of force majeure (which terms shall include bad weather) we are unable to provide the plants ordered.
Liability	Our liability is limited to the value of the plants sold.
Notice of Collection	When placing your order please advise when you require the plants. If you are going to call for your order please phone a week before you wish to call so we can have it assembled for you.
Trays and Frames	If we lend you our root-trainer frames at planting time please ensure these are returned by the end of August and that you notify us when you do. Any unreturned frames will be charged at \$30/frame. We are happy to recycle root-trainer books, Bomentrays and undamaged pots.
Freight & Packaging	Freight and packaging are not included in the prices. Freight is the responsibility of the purchaser and all risks and liabilities for plants will pass from Plant Hawke's Bay to the purchaser when the plants are loaded at the nursery. Plant Hawke's Bay accepts no responsibility for any damage which may occur during or after delivery of the goods.